

**SUMMARIZED MINUTES
HUMAN SERVICES COMMISSION
THURSDAY, SEPTEMBER 14, 2006**



**CITY HALL KIVA
3939 DRINKWATER BOULEVARD
SCOTTSDALE, AZ 85251**

CALL TO ORDER

Chair Bachmann called the meeting to order at 5:05 pm.

ROLL CALL

Present: Chair Bachmann, Vice-chair Reid and Commissioners Berg, Bowers, Fausel and Hemmingsen

Also Present: Connie James, Mark Bethel, Jan Cameron, Cindy Ensign, Valerie Kime Trujillo, Rita Koppinger, Tim Miluk and Mary Kay Rieke

APPROVAL OF MINUTES

Chair Bachmann called for a motion to approve the May 25, 2006 meeting minutes. Vice-chair Reid moved for approval of the May 25, 2006 meeting minutes; Commissioner Berg seconded and the motion carried unanimously.

HUMAN SERVICES FISCAL YEAR UPDATE 2005-06 PRESENTATION

Connie James, Human Services Director, introduced this item. She discussed the City of Scottsdale organization chart and where Human Services falls within the city and the products Human Services provides, such as Shelter, Utilities, Food, Clothing, Senior Services, Teen Employment and the key product: hope. She then discussed the investors in Human Services such as the City Council, City Manager, Assistant City Manager, Human Services Commission, caring residents, volunteers and staff. Finally, she discussed the dividends that we receive in Human Services such as a home bound senior feels valued, a beaten woman leaves her abuser, a homeless veteran feels at home in the world, teenagers decided to make changes in their lives and forgotten people feel cherished.

Ms. James introduced Tim Miluk, Human Services Manager for Civic Center Senior Center, who presented the Civic Center's 2005-2006 fiscal update. Mr. Miluk discussed staff, age and income of clients served and the services provided. Highlights of the report were: the opening of the Granite Reef Senior Center on July 24, 2006; the higher demand for home visits and many or social services over last year; the Entertainment Extravaganza; the new fitness center opening in October and the Scottsdale Trolley route to the senior center.

Mr. Miluk introduced Jan Cameron, Human Services Manager for Via Linda Senior Center, who presented Via Linda's 2005-2006 fiscal update. Ms. Cameron discussed staff, income and age of participants, recreation services and social services. Highlights of the report were: STOMP no longer being a pilot program and becoming a part of the Via Linda Senior Center budget and the program completed 67 projects; 5,580 participated in 20 support group; 252 people served through the Beat the Heat and Adopt a Senior programs and the December art celebration displayed over 100 artists' creations from Via Linda art students.

Ms. Cameron introduced Rita Koppinger, Human Services Manager for Vista Del Camino, who presented Vista's 2005-2006 fiscal year update. Ms. Koppinger discussed staff, the Back to School program, food programs, the temporary location at 7375 E. 2nd Street during the remodel of the Vista del Camino Center and the income, age and ethnicity of citizens served. Highlights of that report were: financial assistance to 407 families to prevent eviction and homelessness; 709 families received emergency utility assistance; 1,781 emergency food boxes were distributed and an estimated \$4.4 million dollar remodel and expansion of the facility began in the summer of 2006.

Ms. Koppinger introduced Mary Kay Rieke, Human Services Manager for Paiute Neighborhood Center, who presented Paiute's 2005-2006 fiscal year update. Ms. Rieke discussed staff, the age and income of citizens served and the types of services provided. Highlights of the report were: the upgrade of the computer lab and the purchase of a shuttle bus due to a grant from the Salt River Pima Maricopa Indian Community grants and the Paiute Youth art displayed at two exhibits provided by the Scottsdale Center for the Arts.

Commissioner Bowers asked if the 176,000 contacts were both phone and people coming to the center and Ms. Rieke said yes. Commissioner Bowers asked if a person calls on the phone and then comes into the center are they counted again. Ms. Rieke said yes, they are considered duplicate contacts.

Ms. Rieke introduced Vicki French, Human Services Manager for Youth and Family Services, who presented the center's 2005-2006 fiscal year update. Ms. French discussed staff, the age distribution of clients and the citizens served. Highlights of the report were: the "Working With Teens" training for library staff; the Job and Career Expo held at Saguaro High School where over 300 teens participated and the Mayor's Youth Council.

Ms. French introduced Mark Bethel, Community Assistance Manager, who gave the 2005- 2006 fiscal year update for the Community Assistance Office (CAO), brokerage agencies, General Funds and the Community Development Block Grant. Mr. Bethel discussed staff, and the income, ethnicity and those over the age of 62 clients served. Highlights of the report were: over 670 families received housing assistance; six residents graduated from the Vista/Paiute Job program and had an average income increase of 852%; four families purchased homes utilizing the First Time Homebuyer Program and four residents graduated from the Family Self-Sufficiency Program with an average increase in yearly income of \$14,450.

Mr. Bethel introduced Valerie Kime Trujillo, Resource Development Specialist, who gave the 2005–2006 fiscal year update for the Scottsdale Cares and Volunteer programs. Ms. Trujillo discussed the Scottsdale Cares Utility Donation Program and the agencies funded by that program and that 30,398 Scottsdale Households donated \$174,600 in 2005. She also discussed that Body Positive awarded the Scottsdale Cares program with the Spicker Award that recognizes a community or government entity that provides funding to Body Positive. Last year Scottsdale Cares provided funding for Body Positive's Teen Mentoring Program.

Ms. Kime Trujillo also discussed the Human Services Volunteers, the largest corps in the city at 912, who donated a total of 59,335 hours, - saving the city \$1,070,996. Ms. Trujillo discussed the volunteers at each center, who provide such services as tutoring to elementary youth, preparation of 2,136 tax returns and volunteer concierges who helped with 84,000 phone calls in both senior centers. Ms. Trujillo also discussed the Presidential Volunteer Awards and the dedicated volunteerism of the Human Services Commission.

Connie James completed the presentation by thanking staff and the Human Services Commission for their dedication, support and service to Scottsdale residents. She also thanked Mary Beth Hollmann for putting up with her – which can be challenging and for keeping everyone on their toes and on track.

Chair Bachmann reiterated Connie's statements, thanking Cindy for all of her hard work on the Fiscal Update as it is thoroughly and professionally done. Chair Bachmann said that he uses the Fiscal Update

to refer to and to educate the community about Human Services. He added that he also appreciates all the work that Connie does on the Fiscal Year Update, the editing that Mary Beth Hollmann provides as well as the work done by all Human Services Staff on a regular basis.

REVIEW OF ANNUAL DRAFT AGENDA FOR FISCAL YEAR 2006/2007

Ms. James discussed the draft agenda that was sent to commission in their packets and if they wanted any changes going into the next commission year. Ms. James briefly reviewed the agenda

Chair Bachmann asked to hear from legislators again this year. Ms. James stated that it might be difficult to have legislators as speakers this year due to it being an election year. She added that staff has planned to have key people from the Goldwater or Flinn Institutes who are at the legislature every day, as well as our Governmental Relations person, Bridget Schwartz Manock who will present Legislative 101 a basic overview of the legislative process.

Chair Bachmann indicated that he has heard Representative Michelle Reagan speak in the past, that she is very knowledgeable and that he enjoyed her presentation; so, if she could speak again that would be great. Ms. James said she would look into having Representative Reagan as a speaker.

Other than the above request, the commission agreed that the draft agenda was fine.

STAFF AND COMMISSION UPDATES

Ms. Trujillo discussed a special event called Via Colori in collaboration with the 100 Best Communities for Young People, Foster Angels of Arizona, and Scottsdale Public Art. The event will bring together a myriad of incredible artists who will do a festival of street painting at the end of March. The event will highlight foster care issues and America's Five Promises for youth. The event is intended to bring all facets of the community together around these issues. There will be a reception to launch the festival on September 27 from 6 to 7:30 at the Scottsdale Center for the Arts atrium, and all of the Human Services Commission is invited to attend.

Ms. James stated that October is National Domestic Violence Month and Family Violence Month. She gave the commission a flyer that lists all the workshops involving Family Violence during October.

Ms. James reminded the commission that on September 28, the Human Services Commission will meet to begin the funding process and that three Housing Board Members, one as an alternate, will be attending that meeting, and a light supper will be served.

Ms. James also indicated that the STOMP Program is the National Finalist for the Awards for Municipal Excellence through the National League of Cities.

Ms. James then turned the meeting over to Ms. Ensign, who updated the commission on the following:

Vista del Camino - From September 1, 2006 through March 31, 2007 all of you Bashas' shoppers can register #28841 with the cashier when you check out, and 1% of your purchase will automatically go to benefit the services at Vista del Camino. If you would like a reminder card, call Valerie Kime Trujillo at (480) 312-2464. Enrollment in the Vista del Camino Adopt a Family program will begin in October. Those interested in enrolling or becoming a donor may call 480-312-2323. **Paiute Neighborhood Center** - The Paiute Neighborhood Center received an Arizona Arts Commission grant for After School Program to provide artist Mei Kei Chan Cruise to teach children about Chinese culture. The residency will begin in the spring of 2007. Paiute Neighborhood Center and Vista del Camino Parks and Rec. Programs received a grant for Alpha Monsters through Concerned Citizens for Community Health. This group will work with the teens in the fall on urban art and music. Boys and Girls Club will be offering various activities for participants as well. They will have the America Reads program returning to help those children in need of literacy skills. This program is a group of ASU students that come everyday and give

those children one-on-one help in specific areas of academics during the school year. The Via Linda Senior Center, Granite Reef Senior Center and the Paiute Neighborhood Senior Center will be offering flu shot clinics during the months of October and November. For more information or to schedule an appointment please call Granite Reef Senior Center at 480-312-1700, Paiute Neighborhood Center at 480-312-0040 or Via Linda Senior Center at 480-312-5810 **Via Linda Senior Center** - It is still early in the registration process, however over 600 people are registered in the class program – with 32 on various waiting lists. Please reserve the date. Via Linda will be hosting its' first Annual Fine Art Fair and Sale. This will be held on November 11 and 12 from 10 am to 3 pm. Come and enjoy (or purchase) works in Watercolor, Acrylics, Pastels, Photography, Jewelry and more. **Granite Reef Senior Center** - Fall Classes begin the week of October 2, 2006. The Annual Senior Center Arts and Crafts Fair will be held on Saturday, November 18 from 8:30 am to 3 pm. **Youth and Family Services** - Youth and Family Services is again seeking applicants for this year's Mayor's Youth Council. In order to be eligible for membership, a student must be a junior or a senior, and able to attend monthly meetings in various areas of the city. Applications have been sent out to ten high schools, and they are due on September 15, 2006. The first meeting is scheduled for September 27. **Community Assistance Office** - The Family Self-Sufficiency East Valley Alliance will hold its Annual Award and Graduation Ceremony on October 11 at 6:30 pm. The Event will be hosted by the Scottsdale Housing Agency at the Granite Reef Senior Center.

OPEN CALL TO THE PUBLIC

Chair Bachmann made an open call to the public for comments/questions/announcements or other business. There were no replies.

ADJOURN REGULAR MEETING

With no further business to discuss, Chair Bachmann requested a motion to adjourn the meeting. Commissioner Hemmingsen moved to adjourn the meeting and Commissioner Fausel seconded. The motion carried unanimously and the meeting adjourned at 6:30 pm.

NOTE: IN ACCORDANCE WITH PROVISION OF THE ARIZONA REVISED STATUTES, THE SUMMARIZED MINUTES OF THE HUMAN SERVICES COMMISSION MEETINGS ARE NOT VERBATIM TRANSCRIPTS. ONLY THE ACTIONS TAKEN AND DISCUSSION APPEARING WITH QUOTATION MARKS ARE VERBATIM.

SUBMITTED BY:

Recording Secretary
Mary Beth Hollmann

REVIEWED BY:

Connie James
Director, Human Services

Officially approved by the Human Services Commission on __September 28, 2006__